



COMMERCIAL BUS LIMITED BODY WARRANTY (Starting with 2004 model year)

Micro Bird Inc. warrants that each new commercial bus body will be free of defects in factory-supplied materials and/or workmanship under normal use and service within the limits described below.

- ① For a period of three (3) years/160,000 kilometers or 100,000 miles, whichever occurs first from date of delivery of the vehicle to the original user, Micro Bird Inc. warrants the:
 - a. Body structure (those structural metal components welded or riveted together forming floor, side walls, roof, front and rear sections) to be free from defects in structural integrity (i.e. breakage or cracking) including rust-through.
- ② For a period of one (1) year/20,000 kilometers or 12,000 miles, whichever occurs first from date of delivery of the vehicle to the original user, Micro Bird Inc. warrants the:
 - a. Parts on a Micro Bird other than chassis parts.
 - b. Accessories, or components, except those having their own separate warranty, and/or those accessories or components listed under the section Exclusions.

Micro Bird's obligation covered in this limited warranty is limited to the repair or replacement (parts and labor) of such parts as shall, under normal use and service, appear to have been defective in workmanship or material. Without restricting the generality of this limitation, loss of use, commercial loss, and maintenance are specifically not covered.

Micro Bird cannot and will not assume any responsibility in connection with any of its bodies that have been altered outside the factory or without the written approval of Micro Bird Service and Warranty Department. Overloading beyond the normal seated and standee capacity voids all warranties. **This limited warranty is expressly in lieu of all other warranties exposed or implied and all other obligations or liabilities. No person, including salesmen, dealers, distributors, or factory representatives of Micro Bird, is authorized to make any representation or warranty concerning Micro Bird products except to refer purchasers to this limited warranty. Micro Bird makes no warranty of merchantability of fitness for a particular purpose. Micro Bird shall not be liable for incidental or consequential damages. This warranty is to be governed by and interpreted in accordance with the existing laws, trade practices and uses of the province of Quebec.**

Micro Bird reserves the right to make changes in design and changes or improvements upon its products without imposing any obligations upon itself to install the same upon products theretofore manufactured.

EXCLUSIONS

This limited warranty does not cover maintenance, wear or impact on Micro Bird products, including, but not limited to, flexible and rigid hoses, electric wiring and harnesses and any other item that may show evidence of negligent use, overloading, abuse, accident, lack of or improper maintenance or storage, improper use, or unauthorized alterations. The following factors are beyond Micro Bird's control and do not qualify for a refund pursuant to the warranty.

- a) Vehicle or parts damaged during shipping or storage ;
- b) **Cost of missing options to meet state or province regulations. The minibus is built according to the distributor's signed purchase order ;**
- c) Paint damage caused by road debris, including stone chipping, environmental and industrial fallout ;
- d) Transportation of vehicle for inspection and/or repair purposes ;
- e) Costs incurred by overtime work ;
- f) Troubleshooting and diagnosis time due to a lack of product knowledge ;
- g) Cost of replacement vehicle (similar product) during repairs under warranty ;
- h) Cost of transportation and communications during repairs under warranty ;
- i) Failure on chassis (cut away) or chassis parts ;
- j) Failure caused by non-Micro Bird parts or components;
- k) Normal noises, vibration, deterioration, discoloration, distortion, deformation and fading are not considered defects and not covered by any warranty.

CLAIMS

All warranty repairs must originate within the warranty period as stated herein and must be submitted through an authorized Micro Bird distributor and through Micro Bird Service and Warranty Department. A warranty repair estimate (parts and labor) over \$200.00 must be submitted in writing for approval by Micro Bird Service and Warranty Department. (Include a detailed description and pictures of the problem in question). The estimate, and all required information, may be submitted via e-mail to speed up processing. **Approval must be obtained prior to any repairs over \$200.00.** Repairs must be completed no later than ninety (90) days following receipt of an approval from Micro Bird Inc. Sublet repairs will be credited at Micro Bird Inc. warranty labor rate.