## **YOUR SERVICE NEED**

## **WHO TO CONTACT**

Field service warranty repair scheduling & troubleshooting for NW Oregon & SW Washington

Senior Field Service Technician Mobile: (971) 563-1778 dpettina@westernbus.com

**DOUG PETTINA** 

Field service warranty repair scheduling & troubleshooting for East & Southern Oregon

**KODY NELSON** 

Field Service Technician Mobile: (971) 533-4411 knelson@westernbus.com

Non-warranty technical assistance & troubleshooting

**MATT FERY** 

Lead Service Technician Mobile: (971) 284-9906 Toll-Free: (877) 258-2473 mfery@westernbus.com

Appointment scheduling at WBS Main Shop in Boring

**SERVICE WRITERS** 

Toll-Free: (877) 258-2473 service@westernbus.com

Warranty claim filing, status inquiries & preapproval requests

**CARYN STENBERG** 

Warranty Administrator Office: (503) 905-0053 Toll-Free: (800) 258-2473 warranty@westernbus.com

General service department questions or concerns

## **COLBY BLAGG**

Director of Operations Mobile: (971) 563-1779 Email: cblagg@westernbus.com